



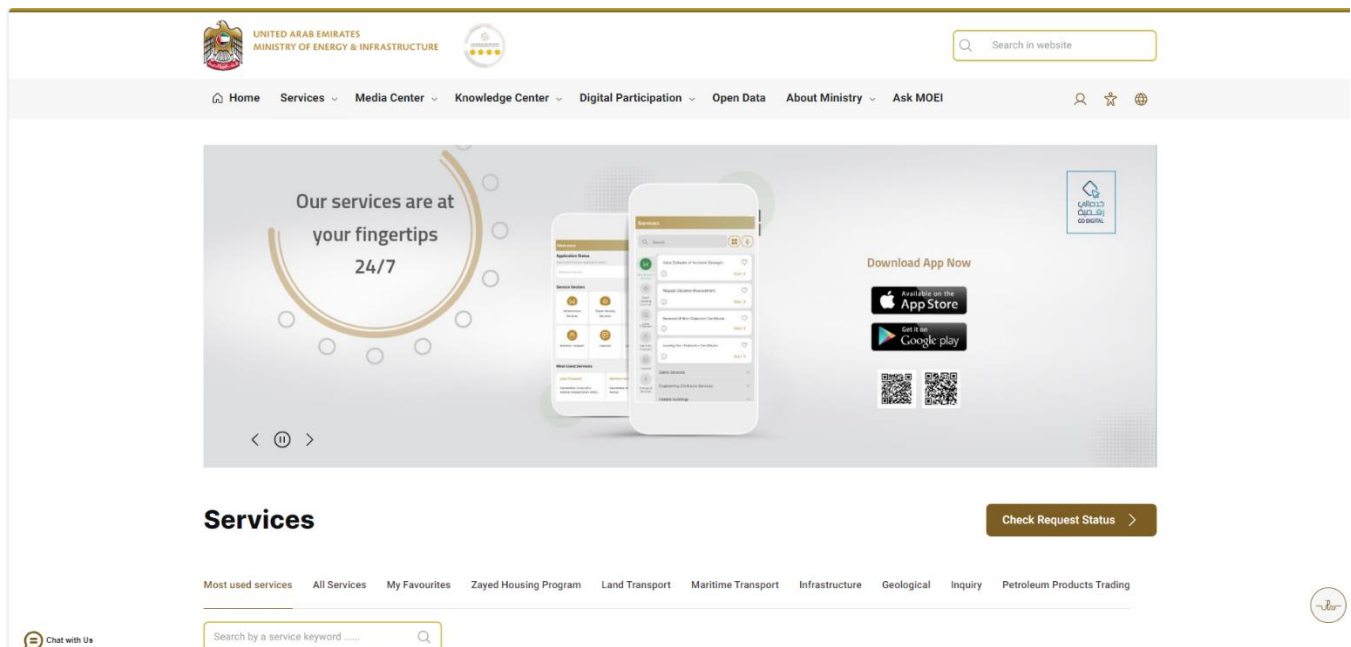
## User Manual

### Issuing field visit permit

V 1.1

2025

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to “Services”, choose the category “Geological”. Then select “ Issuing field visit permit”
3. you can view the service Info by clicking on “Service Name” or start the service immediately by clicking on “Start Service”



## Services

[Check Request Status >](#)

Most used services All Services My Favourites Zayed Housing Program Land Transport Maritime Transport Infrastructure **Geological** Inquiry Petroleum Products Trading

Search by a service keyword .....

### **Geological Film Purchase Request**

The service is concerned with providing digital geological films related to the ...

Start Service →



### **Geological Maps Purchase Request**

The service is concerned with providing geological maps (paper maps with the exp...

Start Service →



### **Geological Studies Purchase Request**

The service is concerned with providing digital and paper geological studies and...

Start Service →



### **Geophysical Studies Purchase Request**

The service is concerned with providing digital and paper (magnetic - gravitatio...

Start Service →



### **Issuing field visit permit**

This service allows customers to issue a permit for field visits to geological s...

Start Service →



4. Then it will redirect you to the Login page, you can login by using UAE PASS.

Sign in to your account



Sign in with UAE PASS

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

## 5. Fill the application Information.

**Issuing field visit permit**

**Required Information**

Full Name \*

Khulood Alhammadi

Emirates ID \*

784199320481973

Nationality

United Arab Emirates

E-mail \*

khulood.alhammadi@moei.gov.ae

Phone \*

Enter a valid mobile number starting with 00 (e.g. 009715xxxxxxx)

Profession \*

Profession

Company Name \*

Company Name

Visit Date \*

09/04/2025

End visit Date \*

End visit Date

Duration \*

Purpose of Field Visit \*

Purpose of Field Visit

Location

30%

Form Completion

Cancel

Save and Continue Later

Submit

Back

## 6. Submit the request by click on “Submit”.

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:



The image shows a 'Customer Pulse Survey' pop-up window. At the top left is the United Arab Emirates coat of arms. At the top right is the 'CUSTOMER PULSE' logo with Arabic text 'نـبـض الـمـتـعـامـل' and a close button. The survey question is 'Overall, how satisfied are you about the service?'. Below the question is a row of seven stars. The first star is highlighted, indicating a rating of 1. Below the stars are the labels 'Extremely Dissatisfied' and 'Extremely Satisfied'. At the bottom center is a 'Next' button. The pop-up has a blue border and a blue 'X' close button in the top right corner.

United Arab Emirates

نـبـض الـمـتـعـامـل  
CUSTOMER PULSE  
English

**Customer Pulse Survey**

Overall, how satisfied are you about the service? \*

Extremely Dissatisfied

Extremely Satisfied

Next



## Customer Pulse Survey

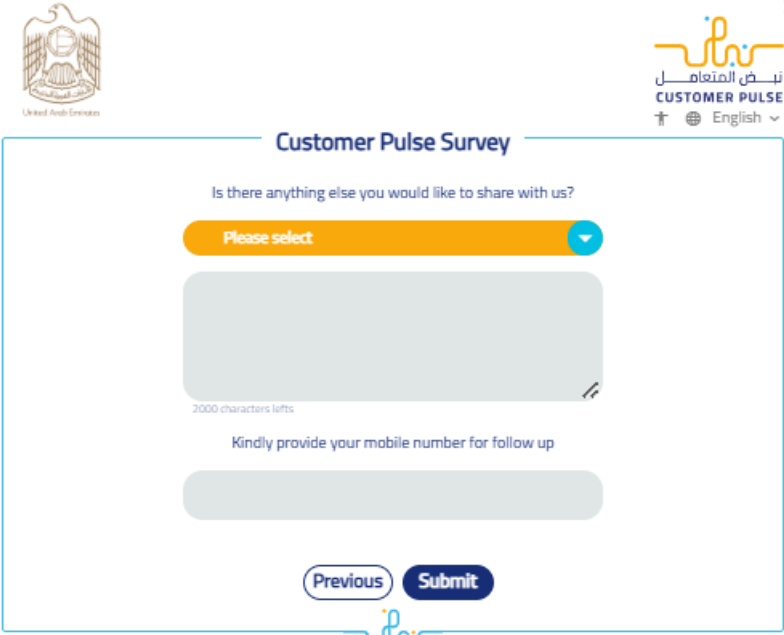
Based on your experience in getting the service.  
To what extent do you agree on the following  
statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Ease of using UAE Pass	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service information was clear and accurate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was able to access the service through the website easily	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The service application procedures were easy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Payment options were easy and error-free	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was able to track my service status and get updates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The time to complete the service was as per my expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There were no obstacles or technical issues while using the website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of Online Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was proactively notified or reminded to apply for the service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My documents & Information were available and there was no need to upload them again	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Previous

Next





The image shows a 'Customer Pulse Survey' form. At the top left is the United Arab Emirates coat of arms. At the top right is the 'CUSTOMER PULSE' logo with a stylized orange line graphic and a close button (X). The form title 'Customer Pulse Survey' is centered. Below it is the question 'Is there anything else you would like to share with us?'. This is followed by a yellow 'Please select' dropdown menu. Below the dropdown is a large grey text area for comments, with a '2000 characters left' indicator at the bottom right. Underneath the text area is the prompt 'Kindly provide your mobile number for follow up' and a corresponding grey input field. At the bottom of the form are two buttons: 'Previous' and 'Submit'. A small orange logo is centered below the buttons.

8. The request will be reviewed by the concerned department. If approved, the required certificate will be automatically sent to you via email. If the request is returned, it will be modified by the customer and sent again.
9. Through the website, please click on 'My Requests,' where you can search and filter by request status, request date, reference number, or service name. Then select the 'View Certificate' icon."

**My Applications**

Services by Category

Maritime Transport Services

Service

Please Select

My Company

Please Select

Company PRO

Please Select

Application Status

Please Select

Keyword (Reference Number)

☐ Use Date Range**Search**

Reset Filters